

## Soft Opening for a Dental Office with the Following Parameters

Urgent patients only - Defined as patients who require, in the treating dentist opinion, urgent care.

- Only see 5 hygiene patients per day (1 Patient every 90 minutes). Have a dental assistant assigned to High Volume Suction for the hygienist to eliminate aerosol spray.
- For dental procedures add an additional 20-30 minutes per patient, per procedure to help mitigate any contamination and allow for the best patient/team management

### Employees:

All employees will wear PPE.

This includes a mask, gown, gloves, face shield and shoe covering.

### Patient & Employee Protocols:

All patients must be called prior to their office in order to inform them of the mandatory protocols

## Dental Team Protocols for Office Visits

- Patients and/or their Parent/Guardian “Check-In” from their car upon arrival at the office
- The Patient and/or their Guardian/Parent will wait in the car until the office calls the patient into the office
- The patient (if a minor) will be escorted to the office door by the parent/guardian.
- Only the patient is allowed in the office
- The Parent/Guardian will “Hand-Off” their minor child to the dental auxiliary at the door
- Proper Patient protection will be at the door for the patient to put on before entering the office
- Protective gear, mask and gloves will be provided
- The temperature of every patient will be taken before they come into the office

## Patient must be cleared by the Office Administrator to enter the Dental Office

### First Patient Interaction:

- A “greeter” (sterilization tech) from the office will escort the patient directly to the treatment area/chair (after hand sanitizer)

### Patient Post Treatment:

- Upon completion of the dental service, the patient’s guardian/parent will be notified by phone to come to the front door.
- The Patient will use hand sanitizer when leaving the office (They use it twice; arrival and departure) if needed (they should be wearing gloves)
- The patient will be “Handed-off” to their parent/Guardian who is outside by the door and NOT in the office
- If a payment is required, the patient will be required to make the payment before leaving the office
- A follow up appointment will be given at the time of payment

## End of Day: Dental Team Procedures

- Please remove disposable lab coat before you remove your gloves
- If desired, please bring a change of clothing to change into and properly store your garments in a plastic bag so you can wash when you return home
- After you dispose of you PPE please wash your hand with soap and water for at least 45 second

## Sterilization Tech:

After each visit every place the patient goes will be wiped down with Cavicide or an equivalent surface disinfectant.

If a follow up appointment was not made please make an appointment over the phone while the patient or guardian/parent is in their car.

All employees will wear PPE. This includes a mask, gown, gloves and face shield