Soft Opening for a Dental Office with the Following Parameters

**Urgent patients only** - Defined as patients who require, in the treating dentist opinion, urgent care.

- **Only see 5 hygiene patients per day (1 Patient every 90 minutes).** Have a dental assistant assigned to High Volume Suction for the hygienist to eliminate aerosol spray.

- **For dental procedures add an additional 20-30 minutes per patient, per procedure to help mitigate any contamination and allow for the best patient/team management**

**Employees:**

All employees will wear PPE.

This includes a mask, gown, gloves, face shield and shoe covering.

**Patient & Employee Protocols:**

All patients must be called prior to their office in order to inform them of the mandatory protocols.
Dental Team Protocols for Office Visits

- Patients and/or their Parent/Guardian “Check-In” from their car upon arrival at the office

- The Patient and/or their Guardian/Parent will wait in the car until the office calls the patient into the office

- The patient (if a minor) will be escorted to the office door by the parent/guardian.

- Only the patient is allowed in the office

- The Parent/Guardian will “Hand-Off” their minor child to the dental auxiliary at the door

- Proper Patient protection will be at the door for the patient to put on before entering the office

- Protective gear, mask and gloves will be provided

- The temperature of every patient will be taken before they come into the office

Patient must be cleared by the Office Administrator to enter the Dental Office
First Patient Interaction:

- A “greeter” (sterilization tech) from the office will escort the patient directly to the treatment area/chair (after hand sanitizer)

Patient Post Treatment:

- Upon completion of the dental service, the patient’s guardian/parent will be notified by phone to come to the front door.

- The Patient will use hand sanitizer when leaving the office (They use it twice; arrival and departure) if needed (they should be wearing gloves)

- The patient will be “Handed-off” to their parent/Guardian who is outside by the door and NOT in the office

- If a payment is required, the patient will be required to make the payment before leaving the office

- A follow up appointment will be given at the time of payment
End of Day: Dental Team Procedures

- Please remove disposable lab coat before you remove your gloves
- If desired, please bring a change of clothing to change into and properly store your garments in a plastic bag so you can wash when you return home
- After you dispose of you PPE please wash your hand with soap and water for at least 45 seconds

Sterilization Tech:

After each visit every place the patient goes will be wiped down with Cavicide or an equivalent surface disinfectant.

If a follow up appointment was not made please make an appointment over the phone while the patient or guardian/parent is in their car.

All employees will wear PPE. This includes a mask, gown, gloves and face shield